

LAKE BASIN DEVELOPMENT AUTHORITY



CITIZEN SERVICE DELIVERY CHARTER

VISION : 'To be a leader in integrated socio-economic development.'

TECHNOLOGY TRANSFER ON FISHERIES

No.	SERVICES/ GOODS RENDERED	REQUIREMENTS FROM CUSTOMER	PRICE	TIME LINE
1.	Technical advisory Service on Farm Designs	Land, Slope, Soil, Finance, Culture System etc.	Professional services free. Logistical cost varies depending on distance.	7 Days
2.	Technical advisory Services on Business Plan	Culture System, capital cost, operating cost, financial feasibility	Professional services free. Logistical cost varies depending on distance.	14 Days
3.	Technical advisory Services on Pond Construction	Farming Site, pond pegging, labour	Professional services free. Logistical cost varies depending on distance.	14 Days
4.	Technology Transfer on Fish Farming Development	Farmer/Group Requests	Professional services free. Logistical cost varies depending on distance.	Monthly
5.	Training of Youth/ women Groups	Finance	As per price list	Monthly
6.	Provision of quality mixed & Monosex fingerlings	Pond Size	As per price list	28 Days
7.	Table size fish	Finance/on order	300/= per kilo	On order
8.	Fish Farming Equipment	Practicing farmers	100/= Equipment per day	On availability
9.	Survey of fish farm sites	On request	500/= per farmer	7 days

II. AGRICULTURE & LIVESTOCK

1.	Provision of High Quality Bull Calves	Finance	Kshs.8,000/-	On availability
2.	Provision of Milk	Finance	Ksh.70/= per ltr	Daily
3.	A.I. Services	Finance	Ksh.1000/ per service	On availability
4.	Provision of Fruit Tree Seedlings.	Finance	As per price list	On Request
5.	Provision of tree seedlings (indigenous)	Finance	As per price list	On availability
6.	Provision of Tea/Coffee seedlings	Finance	As per price list	On availability

III. TECHNOLOGY TRANSFER ON APICULTURE

1.	Provision of processed honey	Finance	As per price list	On availability
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IV. MACHINERY HIRE

1.	Tractor (Normal Plough, Harrowing & Furrowing) per acre.	Finance	As per price list	On availability
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COMMUNITY EMPOWERMENT PROGRAMMES: PROTECTION OF RIVERBANKS, WATER BODIES & CATCHMENT AREAS

1.	Conservation & Protection of River	Consultation with management	As per price list	As per work plan
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RICE MILL COMPLEX

1.	Ground booking for wedding/Team building/ Corporate party	Full Payment of Contract Price	20,000/=	Instant
2.	Leasing of go downs	Payment as per contract agreement 6 or 12 months	200,000/= per godown	7 working days
3.	Conference Hall	Payment as per contract agreement 6 or 12 months	5,000/= per day	Maximum of 7 working days and in full as per customer requirement

FORMULATE & IMPLEMENT INTEGRATED BASIN-BASED DEVELOPMENT PROGRAMMES

1.	Access to Information	Fill Request for Information form (and all requirements as per Access to Information Act 2016)	As per price list	21 days
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LBDA MANDATE

Our mandate is to spearhead development through integrated Planning, implementation and coordination of development projects and programs in the Lake Basin Region.

MANAGING DIRECTOR
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ALL COMPLAINTS AND COMPLIMENTS TO BE ADDRESSED TO:

Commission on Administrative Justice (CAJ)
West End Towers, 2nd Flr, Waiyaki Way,
P.O. Box 20414-00200, Nairobi
Tel : 020-2270000
E-mail : certification@ombudsman.co.ke
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